

# Bournemouth & Poole Partnership 2019

Restaurants, Cafés and Bars



[bournemouth.co.uk](http://bournemouth.co.uk) [pooletourism.com](http://pooletourism.com)

Photo courtesy Bliss Aviation

# Who we are

Bournemouth & Poole Tourism is the **official tourist board** for the new joint resort. It's our mission to market Bournemouth and Poole as a world-class destination to the leisure visitor whilst encouraging visitors from the UK and overseas to experience

the best of the South Coast lifestyle. We recognise the importance of the tourism industry with tourism generating **£950 million\*** visitor spend across Bournemouth and Poole and attracting **9.7 million\*** day and **1.5 million\*** stay visitors to our resorts.



# What we do

We are responsible for delivering integrated marketing and communications campaigns to promote Bournemouth and Poole.

We cover all aspects of **tourism marketing and PR**, including **digital marketing** through [bournemouth.co.uk](http://bournemouth.co.uk) (**over 2.6 million page views November 2017 - October 2018**) and **Poole's new look website, which was launched in March this year, (pooletourism.com 498,600 page views March 2018 - October 2018)**.

The number of user sessions on **bournemouth.co.uk** have increased 23% year on year and are up 64% between June and August 2018.

Media coverage this year to date, across the resort, has achieved an average of 441 articles per month with national coverage including the Times, Daily Telegraph and i. We've hosted 15 broadcast media crews and 17 press trips. Total AVE\*\* currently stands at **£15.5 million with a PR reach of 182 million - representing a 189% increase on 2017!**

As well as promoting our resort through **creative and exciting social media**, we also **develop and promote events and festivals** including the award-winning Bournemouth Air Festival, Wave 105 Summertime in the South, in Poole which includes the UK's biggest and best weekly motorbike meet, and new for 2018, the magical Bournemouth Christmas Tree Wonderland.



\*Figures from 2016 \*\* Advertising Value Equivalent

## Re-investment

It is important to highlight that we are a **non-profit making organisation**. All income generated from partnership fees and paid for initiatives are directly re-invested into promoting the destination and creating business for you.

## Representation

We work closely together with our members and partners via the Bournemouth & Poole Tourism Management Board (BPTMB) and respective Bournemouth and Poole Tourism Marketing Groups and various other sub groups including the Bournemouth and Poole Attractions Group and Transport Group.

## Tourist Information

We run both professionally staffed **Resort Tourist Information Centres** throughout the year which can be found at Pier Approach in Bournemouth and in the Poole Museum adjacent to Poole Quay.

## Promoting your Business - Partnership Benefits

To assist you promoting your business to a wider audience, we have prepared a selection of Partnership options which offer a comprehensive portfolio of digital opportunities. By joining our official Partnership Scheme, you will gain access to some **fantastic tailor-made benefits** designed to help promote your business to the visitor market. You will have the opportunity to buy into additional marketing and promotional campaigns as well as business initiatives that appeal to both the leisure and business visitor, and in turn, benefit your brand.

**For further details please refer to pages 6, 7, 8 & 9.**

## What our partners say...

*Pound for pound nobody can beat what this team achieve in terms of national press and positive stories for our town. Such an awesome bunch of humans achieving so much awesome stuff that benefits us all. If you don't support them financially, they will be gone, and that would be a tragedy for the town, so show them some love please x.*

**Mark Cribb**  
Urban Guild

*Every town needs a partnership like we have with Poole and Bournemouth Tourism. Offering tourists and locals up-to-date information on what there is to do in the area. Fantastic platform to share your products and broaden your target audience with ease and a vital part to our marketing strategy.*

**Carol Scott**  
General Manger  
City Cruises, Poole



# bourne-mouth.co.uk & poole-tourism.com official tourism websites

In May 2017 Bournemouth's official tourism website [bourne-mouth.co.uk](http://bourne-mouth.co.uk) was re-launched and Poole's official website [poole-tourism.com](http://poole-tourism.com) went live from March 2018.

Both websites have a consumer-friendly feel with new content, images and great visitor information, inspiring visitors to explore new ideas and experiences.

The sites also include information on places to stay, things to see and do, eating out, itinerary ideas, places to explore and much more. With the tourism team creating engaging blogs and exciting videos, this all adds up to an excellent user experience. The sites are completely mobile enabled, so visitors can browse easily using a tablet or smartphone.

*Despite the plethora of information available to visitors on the web the Poole and Bournemouth Tourism partnership websites consistently appear in the top referrers to our site and form an important part of our marketing mix.*

**Jackie Richmond**  
Group Marketing Director  
Splashdown  
Waterparks

## Our websites are constantly updated by a dedicated team to showcase our beautiful resorts including:

- ✓ Adding new content, providing great visitor information, inspiring experiences and new ideas
- ✓ Comprehensive and up-to-date resort event information
- ✓ Creating and uploading exciting videos
- ✓ Writing bespoke blogs
- ✓ Showcase business and media pages for all our partners
- ✓ Monitoring traffic and content to continually improve visitor numbers and user experience
- ✓ Investing in Search Engine Optimisation (SEO) and achieving strong search engine rankings
- ✓ Keeping individual partnership pages fully up-to-date



*The Bournemouth & Poole Tourism Partnership group is an integral way of supporting local tourism and creating a strong and thriving local hub of businesses and opportunities to draw in tourist trade. It also gives more visibility to our business, great social media coverage and continues to help drive our company forward!*

**Emily Freeman**  
South Lytchett Manor  
Caravan and  
Camping Park

# bourne-mouth.co.uk & poole-tourism.com

the 'go to sites for visitors'

If a new or repeat visitor searches for 'what's on', 'things to do', or 'accommodation' on a search engine, they are signposted to our websites. We constantly monitor our website traffic and content, ensuring maximum Search Engine Optimisation (SEO) with results showing strong search engine ranking.

Source: via Google November 2018



Search Term	Organic Search Results Position <small>excluding paid ads</small>	Organic Search Results Page
<b>BOURNEMOUTH</b>	<b>1st</b>	<b>1st Page</b>
<b>Where to Stay Bournemouth</b>	<b>1st</b>	<b>1st Page</b>
<b>What's On Bournemouth</b>	<b>1st</b>	<b>1st Page</b>
<b>Things to do Bournemouth</b>	<b>2nd</b>	<b>1st Page</b>
<b>Bournemouth Attractions</b>	<b>1st</b>	<b>1st Page</b>
<b>Bournemouth Eating Out</b>	<b>3rd</b>	<b>1st Page</b>
<b>POOLE</b>	<b>1st</b>	<b>1st Page</b>
<b>Where to Stay Poole</b>	<b>1st</b>	<b>1st Page</b>
<b>What's On Poole</b>	<b>1st</b>	<b>1st Page</b>
<b>Things to Do Poole</b>	<b>2nd</b>	<b>1st Page</b>
<b>Poole Attractions</b>	<b>2nd &amp; 3rd</b>	<b>1st Page</b>
<b>Poole Eating Out</b>	<b>4th</b>	<b>1st Page</b>

# 2019 Partnership Options

Partnership will run from the 1 February 2019 - 31 January 2020

OPTION

1

## Single Partnership £295 + VAT

Single partnership allows you to choose to feature either on the official Bournemouth or Poole Tourism website, positioned within the relevant section of the site.

Single partnership is **£295 + VAT per individual business**. It will provide you with a variety of marketing opportunities and benefits and includes a presence on **either** the Poole or Bournemouth official website.

**For a full list of benefits, please refer to the table on page 8 & 9.**

OPTION

2

## Joint Partnership £550 + VAT

**Feature on both** the official Bournemouth Tourism website **bourne-mouth.co.uk** and the official Poole Tourism website **poole-tourism.com**, positioned within the relevant sections of the sites.

Joint partnership is **£550 + VAT per individual business**. It will provide you with a variety of marketing opportunities and benefits and includes a presence on both official websites.

**For a full list of benefits, please refer to the table on page 8 & 9.**

OPTION

3

## Upgrade your Joint Partnership to Diamond Partnership £1,500 + VAT Upgrade and receive extra benefits including:

- ✓ Priority listing in search results on both Bournemouth and Poole's official websites.
- ✓ Inclusion on the spotlight featured section of our main category page (i.e. Food & Drink) on Bournemouth and Poole's Official websites.
- ✓ Inclusion on the spotlight featured section on our sub category page (i.e. Restaurants) on both Bournemouth and Poole's Official websites.

**For a full list of benefits, please refer to the table on page 8 & 9.**

**Please note there are limited number of Diamond Packages available. These will be available on a first come, first served basis.**



# Example of your dedicated website page


**Bournemouth**  
Discover. Experience. Be Inspired. Official Tourism Website

Sign Up for E-newsletter Language

Things to Do What's On Accommodation Food & Drink Ideas & Inspiration Explore Special Offers Visitor Information


You are here: Food & Drink > Urban Reef

## Urban Reef



Undercliff Drive  
Boscombe  
Bournemouth  
Dorset  
BH5 1BN

View Phone Number  
Email  
Visit Website



**About**


Committed to fresh, local and seasonal produce, to ethics and sustainability, to smiling, having fun and working really hard to achieve something amazing. Please come and pay us a visit.

We opened in May 2009, and have been working frantically every day to create a venue we really want you to fall in love with. There are many local restaurants so we never rest on our laurels and strive to continually impress you. We're open all year seven days per week, but please check our opening times before setting out! You can even book your table right now online with just a couple of clicks. Clever!

The Urban Reef offers a 90 seater sun deck right on the promenade, a ground floor café, bar and local produce deli and a 100 seater restaurant on the first floor with a balcony that has amazing views over Boscombe bay and the Purbecks and a mezzanine. On the ground floor you can watch our team of chefs prepare your dishes in our open plan kitchen. Our bar team will prepare you some amazing

Read More

Vimeo Video Urban Reef



Open Christmas  
Open New Year  
Opening 2018  
1 Jan 2018 - 31 Dec 2018  
Monday - Sunday  
08:00 - 23:00

Open 7 days a week. Opening times are subject to change. Please contact the restaurant to confirm. Last food order is an hour before closing  
Please contact us for our opening and availability over the Christmas period

# Partnership Options 1 February 2019 - 31 January 2020

We have several different Bournemouth & Poole Partnership options, so you can choose one to suit your own business needs.

Individual Restaurants, Cafés and Bars	SINGLE PARTNERSHIP	JOINT PARTNERSHIP	DIAMOND PARTNERSHIP <small>Limited availability</small>
PRICE	<b>£295 + VAT</b>	<b>£550 + VAT</b>	<b>£1,500 + VAT</b>
<b>WEBSITE BENEFITS</b>	Appear on either bournemouth.co.uk <b>or</b> pooletourism.com	Appear on <b>both</b> bournemouth.co.uk <b>and</b> pooletourism.com	Appear on <b>both</b> bournemouth.co.uk <b>and</b> pooletourism.com
Dedicated business page to include name, address, telephone, email link	✓	✓	✓
Direct link to your website	✓	✓	✓
Number of images	12	12 per site	24 per site
Description	Unlimited	Unlimited per site	Unlimited per site
Promotion of your special offers <i>(terms and conditions apply)</i>	✓	✓	✓
Display your TripAdvisor Traveller Rating	✓	✓	✓
Display your Social Media: Facebook and Twitter feed	✓	✓	✓
Map & Directions	✓	✓	✓
Opportunity to upload, as a link, one YouTube or Vimeo video	✓	✓	✓
Opportunity to hyperlink in your description to one downloadable brochure <i>(from your own website)</i> promoting your individual business <i>(terms and conditions apply)</i> .	✓	✓	✓
Opportunities to become a guest blogger and feature on bournemouth.co.uk & pooletourism.com <i>(editor's discretion)</i>	✓	✓	✓
Inclusion on the Spotlight Featured Section <b>on the main category page - Food &amp; Drink **</b>	—	—	✓
Inclusion on the Spotlight Featured Section <b>on the sub- category page (i.e. Restaurants) **</b>	—	—	✓
Priority listing in Search Results	—	—	✓

**\*\*Your main image will link to your dedicated business page on bournemouth.co.uk and pooletourism.com**



# Additional Partnership PR and Marketing Benefits

Additional Partnership PR and Marketing Benefits	SINGLE PARTNERSHIP	JOINT PARTNERSHIP	DIAMOND PARTNERSHIP <small>Limited availability</small>
<p><b>Restaurants, Cafés and Bar Partners featuring in the Bournemouth and Poole Dining Out Information Sheet:</b> Thumbnail image, name, address, telephone number and website address. Printed and distributed via Bournemouth and Poole Tourist Information Centres and downloadable format on <a href="http://bournemouth.co.uk">bournemouth.co.uk</a> and <a href="http://pooletourism.com">pooletourism.com</a></p>	✓	✓	✓  <b>Plus priority listing and an extra image and 25 words</b>
Trade representation at Bournemouth and Poole Tourism Management Board	✓	✓	✓
Opportunity to 'opt-in' to receive Bournemouth and Poole Tourism's industry e-newsletter, information on industry news, what's on and marketing opportunities	✓	✓	✓
PR: Opportunities to be involved in PR campaigns, promotional activities and press trips	✓	✓	✓
Use of Bournemouth & Poole Tourism's photo and film library for your own marketing and promotional material	✓	✓	✓
Access to seasonal marketing toolkits including our Destination Campaigns and Christmas Tree Wonderland toolkit	✓	✓	✓
Access to Tourism's Press Releases to use in your own marketing activities	✓	✓	✓
Opportunity to upload 5 events per annum (via our online events form application) on Bournemouth & Poole's online events calendar (terms and conditions apply)	—	—	✓

# What to do next?

**To become a Partner, please follow these steps:**

**Partnership will run from the 1 February 2019 - 31 January 2020**

1. Please read the Terms and Conditions of Bournemouth and Poole Tourism's Partnership
2. Fill in the attached Booking Form or visit:  
[www.bournemouth.co.uk/business/become-a-partner](http://www.bournemouth.co.uk/business/become-a-partner) or  
[www.pooletourism.com/business/become-a-partner](http://www.pooletourism.com/business/become-a-partner)
3. If you have a number of businesses, we offer a discounted sister rate. Please call or email for further details.
4. Return your completed form by **Friday 21 December 2018**

@ [tourism.marketing@bournemouth.gov.uk](mailto:tourism.marketing@bournemouth.gov.uk)

✉ Partnership Office, Bournemouth & Poole Tourism, Town Hall Annexe,  
St Stephen's Road, Bournemouth, BH2 6EA

Our friendly marketing team will be happy to help you with any questions regarding your Partnership for 2019. We are happy to arrange a chat over the phone, a visit to our offices or a meeting at your establishment.

## **The Partnership Team:**

☎ 01202 451707

@ [tourism.marketing@bournemouth.gov.uk](mailto:tourism.marketing@bournemouth.gov.uk)





# 2019 Partnership Booking Form:

**Deadline Friday 21 December 2018**

## 2019 Partnership Options:

For all Partnership Packages, Partnership will run from the 1 February 2019 to 31 January 2020. Please tick  accordingly:

**Option 1: Single Partnership £295+ VAT per individual business**

Please indicate: Bournemouth  Poole

**Option 2: Joint Partnership £550 + VAT per individual business**

**Feature on both** the official Bournemouth Tourism website **bourneouth.co.uk** and the official Poole Tourism website **pooletourism.com**.

**Option 3: Upgrade your Joint Partnership to a Diamond Partnership £1,500 + VAT per individual business (limited spaces available)**

### Your Details

Name of Establishment: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Full Address: \_\_\_\_\_

Email: \_\_\_\_\_ Tel No: \_\_\_\_\_

### Invoice Address (if different from above)

\_\_\_\_\_

\_\_\_\_\_

Contact name: \_\_\_\_\_

Email: \_\_\_\_\_ Tel No: \_\_\_\_\_

### Payment Method

I wish to pay by the following method (please indicate which method):

By cheque payable Bournemouth Borough Council  By Invoice

Order Number (if applicable) \_\_\_\_\_ Charity Number (if applicable) \_\_\_\_\_

### Authorised Signature

*I have read and agree to the General Terms and Conditions for Bournemouth and Poole Tourism Partnership 2019.*

*I hereby confirm that I am authorised to do so on behalf of the above business.*

Name in Caps: \_\_\_\_\_ Position: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*By returning this form by email you are authorising your Partnership and the name on the email will be taken as the authorised signature. Your data will be stored in compliance with the General Data Protection Regulations. By joining the Partnership, the partner agrees to be contacted via post, email or telephone.*

**PLEASE RETURN YOUR COMPLETED BOOKING FORM TO:** Partnership Office, Bournemouth and Poole Tourism, Town Hall Annexe, St. Stephen's Road, Bournemouth, BH2 6EA email: [tourism.marketing@bournemouth.gov.uk](mailto:tourism.marketing@bournemouth.gov.uk)

**FOR OFFICE USE ONLY:**

# WHY BECOME A BOURNEMOUTH AND POOLE TOURISM PARTNER?



## Media Coverage

This year to date, across the resort we achieved an average of **441 articles per month** with national coverage including **The Times, Daily Telegraph** and **i**. We've hosted **15 broadcast media crews** and **17 press trips**. Total AVE\* currently stands at **£15.5m** with a PR reach of **182m** - representing a **189% increase on 2017!**

\*Advertising value equivalent

## Social Media Stats

### Bournemouth

Over **73K Likes**

**19.8K** Followers

**8.9K** Followers

### Poole

Over **16K Likes**

**2K** Followers

**3.4K** Followers

## Websites

\*stats are based on the new-look Poole Tourism website

### Bournemouth Tourism Website

(Nov 17 - Oct 18)

[bournemouth.co.uk](http://bournemouth.co.uk)



Page Views:  
**2.6 Million**



Sessions:  
**1.1 Million**

### Poole Tourism Website \*

(Mar 18 - Oct 18)

[pooletourism.com](http://pooletourism.com)



Page Views:  
**498,600**



Sessions:  
**207,600**

## 2018 Resort Summer Campaigns

Live it in Poole Campaign

10 weeks of Summer Fun

Leave only Footprints

#loveselfiewalls

B-Here



## E-Marketing Stats

### Bournemouth

Email Subscribers:  
**6,883**

Open Rate: **45%**

### Poole

Email Subscribers:  
**1,522**

Open Rate: **40%**

## Tourist Information

**3 Million** visitors to Pier Approach, where the Tourist Information Centre is based.

**161,555** visitors to Poole Tourist Information Centre/ Poole Museum adjacent to Poole Quay.

## Festival Sites

**Bournemouth Air Festival**  
[bournemouthair.co.uk](http://bournemouthair.co.uk)



**Bournemouth Christmas Tree Wonderland:**  
[christmastreewonderland.co.uk](http://christmastreewonderland.co.uk)



**Poole's Summertime in the South:**  
[pooletourism.com](http://pooletourism.com)



@bournemouth\_official



@Bournemouthofficial



@bmouthofficial



@pooletourimpics



@PooleTourism



@more\_poole